

### GUILFORD COMMUNITY CARE NETWORK (GCCN) PROGRAM OVERVIEW



### GCCN IS A SAFETY NET PROGRAM. WHAT IS A SAFETY NET?

- The Institute of Medicine defines the safety net as: "...Providers that organize and deliver a significant level of health care and other related services to uninsured, Medicaid, and other vulnerable patients."
- 30 Core Carolina (NC & SC) Safety Net providers rely heavily on federal, state, and local grants and other subsidies to provide care for the indigent. Guilford County's safety net, Guilford Community Care Network, is comprised of an array of provider organizations.

## VISION & MISSION STATEMENTS



VISION: ASSURING ACCESS TO HEALTHCARE FOR ALL MISSION: ENSURING EQUITABLE ACCESS TO QUALITY CARE

YEARLY INCOME Poverty Level Percentage											
Poverty Level % Ranges	17 <mark>6%-200%</mark>	>200%									
# in Family or Household	100	125	150	175	200	201					
1	\$15,060	\$18,825	\$22,590	\$26,355	\$30,120	\$30,271					
2	\$20,440	\$25,550	\$30,660	\$35,770	\$40,880 \$51,650 \$62,400 \$73,160 \$83,920 \$94,680	\$41,084 \$51,908 \$62,712 \$73,526 \$84,340 \$95,153					
3	\$25,825	\$32,281	\$38,738	\$45,194							
4	\$31,200	\$39,000	\$46,800	\$54,600							
5	\$36,580	\$45,725	\$54,870	\$64,015							
6	\$41,960	\$52,450	\$62,940	\$73,430							
7	\$47,340	\$59,175	\$71,010	\$82,845							
8	\$52,720	\$65,900	\$79,080	\$92,260	\$105,440	\$105,967					

COPAY	\$	20.00	\$ 30.00	\$ 40.00	\$	50.00	\$ 60.00	Patient is			
								responsible the full amount of the bill			
RX COPAY	\$6 Formular Non-Form Items Var	nulary	\$6 Formulary Items Non-Formulary Items Variable	\$6 Formulary Items Non-Formulary Items Variable	\$6 Formulary Items Non-Formulary Items Variable		\$6 Formulary Items Non-Formulary Items Variable	\$6 Formulary Items Non-Formulary Items Variable			
Poverty Level % Ranges	0%-100.	99%	101%-125.99%	126%-150.99%	151%-17	75.99%	176%-200%	>200%			
https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines											

#### WHO DO WE SERVE?

The Guilford Community Care Network Serves:

- Any uninsured adult (19-64) with an income between 0%-200% of the Federal Poverty Level in Guilford County.
- GCCN positively impacts clients experiencing poverty and social determinants of health by increasing access to care and services.



Must be a resident of Guilford County: proof of Guilford County Residency (min. 90 days)



Cannot be eligible for state or federal sponsored healthcare insurance, including ACA Federally Facilitated Marketplace, Veterans Administration, Medicaid, or Medicare.



An annual income between 0-200% FPL



Valid Photo ID such as driver's license, state identification card, passport, or identification from home country.



Proof of Income/Assets (paystubs, letter from employer, bank account info-90 days)



GCCN criteria matches Cone Financial Assistance Application

# GCCN CRITERIA

## KEY PROGRAMS





THE GUILFORD COMMUNITY CARE NETWORK (GCCN): SAFETY NET/COORDINATED CARE THE GUILFORD DENTAL ACCESS PROGRAM (GDAP): DENTAL CLINIC



### GCCN: WHAT IS COORDINATED CARE?

#### 3 main components of Coordinated Care:

- <u>Eligibility & Enrollment</u>: Look at a client's income and assets to determine if they are eligible for our program and assigning them to a Primary Care Medical Home (PCMH)
- <u>Provider Outreach/Specialty Care Access</u>: Identify specialists in the community that are willing to donate their time and services to see GCCN clients and work to schedule appointments for those services
- <u>Care Management</u>: Focus on social determinants of health and assist clients with social/medical resources in the community

### HOW TO APPLY TO OUR PROGRAM

- **Department of Social Services (DSS)**: Drop off completed applications and supporting documents at DSS Greensboro (1203 Maple St) or DSS High Point (325 E. Russell Ave) in a secure lock box.
  - GCCN Staff is also on site at DSS (Monday and Wednesday in GSO and Thursday in HP from 8am-12pm)

#### Community Enrollment:

- FaithAction International House (705 N Greene St, Greensboro, NC 27401)-biweekly
- Mustard Seed Community Health (238 S English St, Greensboro, NC 27401)-2<sup>nd</sup> Thursday of the month
- Triad Health Project (501 Westwood Ave, High Point, NC 27262)-3<sup>rd</sup> Wednesday of the month
- Interactive Resource Center (407 E Washington St, Greensboro, NC 27401)-1st Wednesday of the month

#### • Virtual:

- Email the application and copies of all supporting documents to *oc@guilfordccn.org.*
- Fax the application and copies of all supporting documents to **1.800.325.1945**.
- Mail application and copies of all supporting documents to the *GCCN Administrative office at PO BOX 4031 Greensboro, NC 27404*

### UNSHELTERED PATIENTS: WHAT THEY NEED TO PROVIDE

If a patient is unsheltered with no income, we need the following information:

- Completed GCCN application
- Statement of zero income
- Unsheltered verification form (completed by IRC staff person)
- Completed 4506-T (non filing form)
- Bank account information if applicable (last 90 days)

If a patient is unsheltered with income, we need the following information:

- Completed GCCN application
- Income information (last 90 days)
- Unsheltered verification form (completed by IRC staff person)
- Completed 4506-T or taxes from previous year if filed
- Bank account information if applicable (last 90 days)

### CURRENT SPECIALTIES OFFERED UNDER GCCN:

- Chiropractor
- Counselling
- Dental
- Imaging: CT, MRI, X-RAY, and Ultrasound (1 slot each per month)
- Dermatology
- Eyeglass vouchers
- Gastroenterology
- General Surgery (10 slots per year)
- Nephrology
- Optometry
- Podiatry
- Physical therapy
- Urology
- Wound care







### ADDRESSING SOCIAL DETERMINANTS OF HEALTH (SDOH)

- We track and report on 10 SDOH
- We have partnered with Guilford County Transportation and Mobility, Uber Health, and have bus pass access (both Greensboro & High Point Transit Agency) to provide transportation to medical and pharmacy appointments for GCCN patients.
- All active GCCN clients can go to the Greensboro Farmers Market and the High Point Farmers Market to receive \$10-15 in fresh food each week
  - We also offer food boxes to a subset of our elderly clients and for special circumstances

## GUILFORD DENTAL ACCESS PROGRAM

- The mission of the program is to restore dental health for low-income uninsured residents of Guilford County
- Established in 2005 to provide preventative and restorative dental care to needed patients
- All patients seen at our Dental clinic must have a GCCN Orange Card
- A \$40 cash co-pay is due at each visit
- Scholarships are available for our unsheltered patients (as funding permits)



## WHAT IS OUR GOAL?

Serve as an integrated care hub and provide access to care for all uninsured, low-income residents of Guilford County

Address the Social Determinants of Health (non-medical drivers of health care)

Improve Guilford County Health Status and work to eliminate health disparities

Coordination of Care/Services (assist with transportation to Medical & Pharmacy appointments, partner with Greensboro and High Point Farmer's Markets for fresh food access, deliver food boxes to limited mobility patients, provide educational materials on managing health conditions, etc.)

Reduce emergency department and inpatient hospital utilization

Reduce the cost of care

Advocate for health equity

## GCCN CONTACT INFO

Mailing Address

PO BOX 4031

Greensboro, NC 27404

Administrative Office

Phone number: 336.895.4900

Email: <u>oc@guilfordccn.org</u>

<u>Website</u>

www.guilfordccn.org

<u>Socials</u>

www.facebook.com/gccnorangecardprogram/ www.linkedin.com/company/guilfordccn



