

## WHAT IS A CARE MANAGER?

- A care manager can give you information to help you take care of your health, understand the medicines you take, plan your diet, and tell you about community services that may help you.
- If you would like to talk with a care manager, contact Guilford Community Care Network at:

(336) 895-4900

## KEEP YOUR APPOINTMENTS

- Call your doctor's office 48 hours before your appointment if you can't go to the appointment.
- Call Guilford Dental Access Program 48 hours before your appointment if you can't go to your dental appointment.

## BENEFITS OF THE ORANGE CARD

Your Orange Card lets you use all the services that GCCN has to offer. All you need to do is:

- Make an appointment with your medical home.
- Go to the appointment, or call 48 hours before your appointment if you cannot make it.
- Ask your PCP for referrals if you need to see a specialist or a dentist.
- Call (336) 895-4900 to talk to a care manager.
- Receive healthy food from The Corner Farmer's Market and Greensboro Farmer's Markets.
- Schedule transportation to medical and pharmacy appointments if you need it.
- Call your medical home with any concerns or questions you may have.
- We are here for you!

## YOUR PCP IS

\_\_\_\_\_  
Address \_\_\_\_\_

\_\_\_\_\_  
Phone \_\_\_\_\_

## RENEWING YOUR ORANGE CARD

Your Orange Card benefits will end on:  
\_\_\_\_\_

## HOW DO I RENEW MY ORANGE CARD?

### GATHER THESE DOCUMENTS:

- Current Photo ID
- Proof that you live in Guilford County (three (3) months minimum)
- Proof of income (**Last 90 days** of pay stubs or Notarized Letter of Support with **three (3) months** of utility statements from residence where you are staying)
- Recent Tax Return or Form 4506-T (Verification of non-filing tax status) If form 4506-T is needed please call 1-800-908-9946 or visit 4905 Koger Blvd Greensboro NC)
- Most recent and complete bank statement for the **last 90 days**.
- Proof of any additional assets.

### SCHEDULE AN APPOINTMENT WITH AN ELIGIBILITY/ENROLLMENT SPECIALIST:

- Contact clinic listed on the Orange Card OR
- DSS in Greensboro | 1203 Maple Street OR
- DSS in High Point | 325 East Russell Avenue

Guilford  
Community  
Care Network

*Assuring Access to Healthcare for All*



Guilford Community Care Network provides uninsured patients in Guilford County a medical "home" to get their care, and works with other agencies to make sure all needs are addressed.

### MISSION

*To ensure that all persons have access to quality, comprehensive and affordable healthcare through innovative community partnerships*

### VISION

Access to quality healthcare for all

## Congratulations on receiving your Orange Card!

### Welcome to Guilford Community Care Network (GCCN)!!!

You can now get quality and affordable health and dental care in a system that coordinates your care, regardless of your ability to pay.

#### WHAT IS MY MEDICAL “HOME”?

- Your primary care physician’s (PCP) office is called your medical home.
- The name of your PCP—your medical home—and expiration date are found on the front of your Orange Card. You can also find this information on the back page of this brochure.

Your Medical Home

Please present this card with a picture ID.

**Guilford Community Care Network**

Eligibility Period: \_\_\_\_\_ to \_\_\_\_\_

Patient Name: \_\_\_\_\_ Patient DOB: \_\_\_\_\_

Agency Issuing this Card: \_\_\_\_\_

Agency Rep's Name: \_\_\_\_\_ Rep's Phone #: \_\_\_\_\_

Level %: \_\_\_\_\_ HealthNet#: \_\_\_\_\_

City of Residence: \_\_\_\_\_ Household Information: \_\_\_\_\_

Guardian's Name: \_\_\_\_\_

W/R#: \_\_\_\_\_ Provider Name: \_\_\_\_\_

Co-pay: \_\_\_\_\_ Rx Co-pay - Formulary Items: \$4 or \$10 Non-Formulary Items: Variable Rev 3/14

Guilford Community Care Network is a program of Guilford Adult Health, Inc. Contact us at [www.guilfordccn.org](http://www.guilfordccn.org) | (336) 895-4900

### I WANT TO GO TO THE DOCTOR. WHAT SHOULD I DO?

- Set up an appointment by calling your medical home.— your PCP.
- If you need transportation assistance, let your medical home know at the time you are scheduling the appointment.
- Remember, **ONLY** call the medical home listed on your Orange Card!



### WHAT SHOULD I DO IF I GET SICK OR HURT?

- If you get sick or hurt, first call your medical home. The staff can tell you if you should:
  - Treat the problem at home
  - Come in to see the doctor
  - Go to an urgent care center
  - Go to the Emergency Department

### WHAT IF I NEED SPECIALTY MEDICAL CARE?

- Your primary care doctor may refer you to a specialty care doctor to help with your care.
- Your primary care doctor will set up your appointment with the specialist.
- Please show your Orange Card and identification to the office staff at your specialty care doctor’s office when you go for the appointment.
- Remember, **ONLY** your primary care doctor can make your appointment to a specialist! You will be held responsible to cover the costs if you make your own specialty care appointment!



**Guilford Dental**  
A service of Guilford Adult Health, Inc.

### WHAT IF I NEED DENTAL CARE?

- Enroll in Guilford Community Care Network
- Make an appointment with your PCP (medical home) to get a referral to our dental clinic, the Guilford Dental Access Program (GDAP).
- The dental clinic will call you to make an appointment after they receive your PCP’s referral.
- GDAP offers cleanings, x-rays, fillings, can pull teeth, dentures/flippers and provide other urgent dental care services as needed.
- There is a \$30 cash co-pay for each visit.

### HOW DO I GET MY MEDICATION?

- Present your Orange Card and identification at your medical home pharmacy.
- Your co-pay for medicines is listed on your Orange Card.
- If your medical home does not have a pharmacy, you may get your medication at:

Guilford County DHHS Pharmacy  
1100 East Wendover Avenue  
3rd Floor  
(336) 641-3388